



### ➤ General Information

- Ⓢ Your sim card includes US\$20 starter credit
- Ⓢ You must activate on [fonepool.com/activate.php](http://fonepool.com/activate.php)
- Ⓢ Your activation credit is valid for 90 days
- Ⓢ Add more credit to extend validity
- Ⓢ Buy more credit on [fonepool.com/topup](http://fonepool.com/topup)
- Ⓢ US mobile networks charge to send and receive text messages and calls
- Ⓢ Your account is inactive when it has a zero credit balance
- Ⓢ Your prepaid sim card will receive signal anywhere in the USA coverage area
- Ⓢ Your US mobile number is a 10 digit number, add "+1" at the beginning when calling/texting from overseas
- Ⓢ Email [info@fonepool.com](mailto:info@fonepool.com) for more info!

### ➤ Phone Compatibility

- Ⓢ You will need an unlocked GSM1900Mhz phone, also known as triband, or quadband
- Ⓢ Check your phone specifications on your phone manufacturer's website
- Ⓢ Get the unlock code by contacting your home mobile network's customer care services

### ➤ Recharge Airtime

#### Add airtime using Fonepool TopUp

Go to:

[www.fonepool.com/topup](http://www.fonepool.com/topup)

Purchase \$10, \$25, \$50 credit

TopUp automatically applied

### ➤ Important Activation Information

- Ⓢ Go to [fonepool.com/activate.php](http://fonepool.com/activate.php)
- Ⓢ Select "Activate T-Mobile Simpact (USA)"
- Ⓢ Fill in the online activation form
- Ⓢ Add [orders@fonepool.com](mailto:orders@fonepool.com) to your email contacts
- Ⓢ We will send email notification including your new number in 2 – 24 hours

### ➤ Useful Information

- Ⓢ Balance: Call #999# to display on screen
- Ⓢ Voicemail: 123
- Ⓢ Number: Call #686# to display on screen
- Ⓢ Customer Care: \*8646
- Ⓢ International calls & texts: Use "+" followed by country code and number to call
- Ⓢ Your account PIN is your 4 digit year of birth (19XX)

### ➤ Service Charges

#### Domestic USA Calls & SMS (Pay-as-you-go)

- Ⓢ Calls: 10¢-33¢ send/receive
- Ⓢ SMS: 10¢/5¢ send/receive

#### Domestic USA Calls & SMS (Pay-by-the-day)

- Ⓢ Calls: 0¢-10¢ send/receive
- Ⓢ SMS: 10¢/5¢ send/receive
- Ⓢ \$1 daily access charge for unlimited free calling to/from other T-Mobile USA customers and calls to any USA number and from any number 7pm-7am

#### International Calls & SMS

- Ⓢ Calls: \$1.60 per minute send/0¢-33¢ receive
- Ⓢ SMS: 35¢/5¢ send/receive

Note: Call \*8646 to change plans

### ➤ Sales Support

- Ⓢ If you do not receive email confirmation of your new US mobile number within 24 hours, please contact us for assistance

Ⓢ **Fonepool** [info@fonepool.com](mailto:info@fonepool.com)

# TravelWorks

TravelWorks

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